Parent Partner

Forms Guide





PARENT PARTNER APPROACH FORMS CHECKLIST

TITLE OF FORM	DHS FORM #	WHO COMPLETES	WHEN	WHERE TO FILE
Referral & Intake (Family Profile)	470-5073	Referral agency; Local Coordinator or Lead Parent Partner	Program entry	Original – Program file
Consent for the Release of Confidential Information	N/A	Local Coordinator or Lead Parent Partner	Program entry	Original – Program file
Family Self-Assessment (ENTRY)	470-5070	Parent Partner with Family member	Program entry	Original – Program file
Family Self-Assessment (EXIT)	470-5069	Parent Partner with Family member	Program exit	Original – Program file
Fidelity Checklist & Family Outcomes	470-5071	Parent Partner with Local Coordinator	Program exit	Original – Program file
Family Feedback (EXIT)	470-5072	Family Member	Program exit	Original – Program file
Parent Partner Monthly Activity Tracking Form	470-5068	Parent Partner	Each month	Original – Program file

Parent Profile (Referral/Intake) Form

Purpose:

This form is a communication tool for the referral process and is used to collect general intake information needed by the Parent Partner Program to provide support for the parent.

Who completes form?

- Referring person should complete as much of the form as possible (aside from the section for program use only) and forward to the Local Coordinator via e-mail or hard copy.
- The Local Coordinator and/or Lead Parent Partner should meet with the parent to complete the rest of the form.

When is form to be completed?

- This will allow the Local Coordinator to make a decision to provide support for the parent.
- Upon completion of this form it must be entered into the database within 30 days.

What to do with form?

- This form contains **confidential information** about an individual and should be respected as such. It should never be left out unattended, nor should the information be shared with others. Treat the information as securely as you'd want others to treat your personal information.
- The form should be handled by the Local Coordinator and/or Lead Parent Partner and is kept in the program folder for the individual.

How is the information used?

- This information is primarily used to determine whether or a not an individual will be accepted as an appropriate referral.
- This information will be used to determine a Parent Partner match.

Where is this information kept after the family is no longer involved?

• Ten years following an individual's exiting the program, this form is destroyed.



PARENT PARTNER PROGRAM - PARENT PROFILE REFERRAL AND INTAKE FORM

	REFERE	RAL INFORMATION			
Person Making Referro	al:		Date of Referral:		
Email:		Phone	:		
Referral agency:	□ DHS □ Self □ Othe	er:			
Does the family know	a referral is being made? \Box	Yes □ No Release	e signed? Yes No		
Reason for referral:					
Has the family attende	ed a Pre-Removal Conferen	ce (PRC)? □ Yes □ No			
Date of PRC (if different from referral):		Time of PRC:		
Current concerns:	□ Domestic Violence	□ Substance Abuse	□ Mental Health—Parent		
	☐ Housing	□ Physical Abuse	☐ Mental Health—Child(ren)		
	☐ Child(ren) Supervision	☐ Sexual Abuse	□ Other		
DHS Worker (if different from 'Person Making Referral'): Email Address: Phone Number:					
	PAREI	NT INFORMATION			
Referred Parent Name	e (Last, First):				
Parent FACS ID#:	D.O.B/_	/ Younge	st Child FACS ID#:		
Primary Phone Numbe	er:	Alternate Pho	ne:		
Current Address:	(Street Add	ress, City, State, Zip Code)			
County					
	FAMI	LY INFORMATION			
Other Parent Name (L	ast, First):				
Has this parer	nt been referred to the PP pr	ogram? 🗆 Yes 🗆 No			

(Turn over for page 2)

	Does this parent s	•						
	Explain: _							
	Phone Number: _			Email A	Address:			
Hav	e the children been r	emoved from th	e hom	e? □ No □	Yes— Date of r	emoval:		
Chile	d(ren) placement info	ormation						
Has	this family had prior ir	nvolvement with	DHS;	□ Yes □ I	No			
	If yes, when &wh	λ <u>\$</u>						
Date	e of next FTM:			Time:	L	ocation: _		
Date	e of next court date: _			Time:	L	ocation: _		
	Full Name of Family N	Member		tionship to Parent	Date of Birth	Gender (M/F)	Race*	Hispanic/ Latino?
				ENT (SELF)	(*****,==,***)	(***,**)		
	rk all that apply: Ame ve Hawaiian/Other Po							sian (A),
act	Date	Type (phone, emai	il, FTF)			Commen	ıts	
Attempts to contact parent								
pts to c parent								
λtterr								
Result of	referral: 🗆 Client ac	ccepted \square Clie	nt dec	lined service	es 🗆 Client not	accepted :	for services	
PP Assig	ned (name):					_ Date:_		
Date of	Entry of Intake in data	abase:		Do	ate of Intake Co	ompletion:		

Consent for the Release of Confidential Information

Purpose:

• The **Release of Confidential Information** form is used to grant permission between DHS staff and Parent Partner personnel for shared information about the referred parent.

Who completes form?

- Release of Confidential Information The referred parent completes with the Local Coordinator or Lead Parent Partner.
- Release of Confidential Information The section regarding the type of information released may be handled differently according to local protocol or common practice. Local Coordinators should discuss with their DHS liaison the type of information that is routinely shared for cases that are referred for Parent Partners.

When is form to be completed?

• The forms should be completed at intake as soon as possible after a referral is made.

What to do with form?

• The forms go to the Local Coordinator for program file.

How is the information used?

• This information is primarily used to assure permission has been given to share information between DHS and the Parent Partner program.

Where is this information kept after the family is no longer involved?

 Ten years following a family's leave from the program, these forms are destroyed.

Family Self-Assessment (ENTRY)

Purpose:

The form is used to find out where the family is in terms of program needs and services when they first become involved with Parent Partner mentoring process. This form can also be used as an engagement tool for a family new to the Parent Partner program.

Who completes form?

• This form is to be **completed by the family with the support of a Parent Partner** upon <u>entry</u> into the program.

When is form to be completed?

- The form should be completed and entered into the database within 30 days.
- For the "Family Member" put in the first and last name of the parent mentored in the Parent Partner Approach program.
- The "FACS ID#" should be the parent's FACS ID number.

What to do with form?

The Local Coordinator will keep the form once it has been completed.

How is the information used?

- The information will help to understand a family's current abilities on a number of items related to their individual goals and the goals of the Parent Partner program.
- The form may be used as an encouragement tool for families who may encounter struggles through the Parent Partner mentoring process. For example, if a family member feels frustrated by a perceived lack of progress with their individual goals, a Parent Partner may use a blank copy of the form, have the family fill it out, and compare their current assessment with their initial assessment when entering the program.

Where is this information kept after the family is no longer involved?

Ten years following a family's leave from the program, this form is destroyed.



PARENT PARTNER APPROACH - FAMILY SELF ASSESSMENT (ENTRY)

This form is to be **completed by the family with the support of a Parent Partner** upon <u>entry</u> into the program.

- Ask the family member to use the scale at the top of the table to assess their current level for each item.
- Mark the number that corresponds to the family member's current self-assessment for each scale item in the far right column.

FACS ID#:

		Parer	Parent Partner: Date:			
	Us		nark the number in the fo member's assessment or		ndicate	
	Never (1)	Rarely (2)	Sometimes (3)	Often (4)		Always (5)
						ENTRY ASSESSMENT
1.	I am able to find t	the community resour	ces I need to keep my ch	nildren safe.		
2.	I am able to com	plete the steps necess	cary to get the communit	ry resources I need	•	
3.	I am able to effect stressful.	ctively manage my situ	uation to keep my child(r	en) safe when time	es are	
4.	I am able to make	e the appropriate dec	cisions for myself and fam	ily.		
5.	I have others who	will listen when I need	d to talk about my proble	ems.		
6.	I have others who	will support positive o	hoices and changes I m	ake.		
7.	I talk reasonably o	and honestly with othe	ers about my situation an	d problems.		
8.	If there is a crisis in	n my life I have someo	ne I can talk to.			
9.	I am able to effect providers.	ctively speak up for my	rself and my family to DH	S and other service	Э	
10.	I am able to listen my situation.	to DHS and other serv	vice providers and under	stand their concer	ns with	
11.	I feel comfortable	when talking with my	DHS worker or other serv	vice providers.		
Using the scale below, please mark the box that best describes your <u>current</u> relationship with your DHS worker.						
	Very Negative	□ Negative	□ Neutral	□ Positive	C	☐ Very Positive
Please use the space below to provide any additional comments regarding any of the statements above.						

Family Member:

Family Self-Assessment (EXIT)

Purpose:

• The form is used to assess a family member's progress in meeting their needs based on individual and program goals.

Who completes form?

• This form is to be **completed by the family with the support of a Parent Partner** upon exit into the program.

When is form to be completed?

- The form should be completed within 2 weeks prior to a family member's expected leave date in the Parent Partner program, or as near to their exit date as possible.
- For the "Family Member" put in the first and last name of the parent mentored in the Parent Partner Approach program.
- The "FACS ID#" should be the <u>parent's</u> FACS ID number.

What to do with form?

The Local Coordinator will keep the form once it has been completed.

How is the information used?

The information on this form will be used to determine the changes a family
has experienced through the Parent Partner mentoring process. This form is a
mirror copy of the form they complete at entry to the program, and can be
used to encourage a family to identify the positive changes they have
made for themselves and their families.

Where is this information kept after the family is no longer involved?

• Ten years following a family's leave from the program, this form is destroyed.



PARENT PARTNER APPROACH - FAMILY SELF ASSESSMENT (EXIT)

This form is to be completed by the family with the support of a Parent Partner upon entry into the program. There are two ratings to be completed:

- First, ask the family member to "think back to when they first began the Parent Partner program" and assess their level when they first started. Mark the number that corresponds to the family member's RETROSPECTIVE self-assessment for each scale item in the left column.
- Then ask the family member to assess their current level. Mark the number that corresponds to the family member's EXIT self-assessment for each scale item in the right column.

FACS ID#:

Parent Partner: Date				Date:							
Using the scale below, mark the number in the correct column to indicate the family member's assessment on each item.											
Never (1)		Rarely (2)	Sometimes (3)	Often		Alv	vays (5)				
RETROSPECTIVE ASSESSMENT							EXIT ASSESSMENT				
	1.	I am able to find the co	mmunity resources I need	d to keep my	children safe	Э.					
	2.	I am able to complete t need.	ne steps necessary to ge	t the commu	nity resource	es I					
	3.	I am able to effectively times are stressful.	manage my situation to I	keep my child	d(ren) safe w	hen					
	4.	I am able to make the c	ppropriate decisions for	myself and fa	mily.						
	5.	I have others who will listen when I need to talk about my problems.									
	6.	I have others who will su	I have others who will support positive choices and changes I make.								
	7.	I talk reasonably and ho	nestly with others about	my situation c	ınd problem	ıs.					
	8.	If there is a crisis in my life	e I have someone I can t	alk to.							
	9.	I am able to effectively service providers.	speak up for myself and 1	my family to D	OHS and oth	er					
	10.	I am able to listen to DH concerns with my situati		ders and und	erstand thei	r					
	11.	I feel comfortable when	talking with my DHS worl	ker or other se	ervice provid	ders.					
Using the so	cale b	elow, please mark the bo	x that best describes you	r <u>current</u> relat	tionship with	your DHS	worker.				
□ Very Negat	rive	□ Negative	□ Neutral	□ Pos	itive	□ Ve	ery Positive				
Please use the sp	pace b	pelow to provide any add	itional comments regard	ing any of the	e statements	above.					
	Please use the space below to provide any additional comments regarding any of the statements above.										

Family Member:

Fidelity Checklist & Parent Outcome:

Purpose:

- The purpose of this form is to review key components of Parent Partner support to ensure that there consistency among Parent Partner's.
- This form is intended to evaluate the effectiveness of the support provided, not the personal behavior of the Parent Partner nor the parent.
- The form may also be used as a tool to assess the fidelity of the Parent Partner Program.

Who completes form?

• This form should be completed by the Parent Partner and the Local Coordinator or Lead Parent Partner.

When is form to be completed?

- The form should be completed upon a parent exiting the program.
- Upon completion of this form it must be entered into the database within 30 days.

What to do with form?

 The Local Coordinator will keep the form in the parent's file once it has been completed.

How is the information used?

- The form will be used to assess a parent's experienced through the parent partner mentoring process. It is not a way to evaluate an individual Parent Partner, but rather to evaluate the parent's experience with the mentoring process overall.
- The Local Coordinator may use the information on this form to discuss the parent's overall case with the assigned Parent Partner.

Where is this information kept after the family is no longer involved?

Ten years following an individual's exiting the program, this form is destroyed.



PARENT PARTNER PROGRAM FIDELITY CHECKLIST & PARENT OUTCOME ASSESSMENT

This form is to be completed **by the Parent Partner with the Local Coordinator** or Lead Parent Partner upon a parent exiting from the program. Consider using parent's file and database records as a reference when completing this form.

FACS ID#:

• There are TWO sections to this checklist; be sure to complete both.

	Parent Partner:				Date:				
Using the scale below, mark the appropriate box to indicate your response for each item.									
		Never	Rarely	Sometimes	Often	Always	My parent declined or did not participate (N/A)		
The	Parent Partner								
1.	Encouraged the parent to fulfill their case plan activities								
2.	Had regular face to face visits with the parent								
3.	Had other (email, phone, web) communication and contact with the								
4.	Advocated for parent for needed resources								
5.	Encouraged the parent								
6.	Connected the parent with community resources								
7.	Helped the parent connect with the community								
8.	Coached the parent on communication strategies								
9.	Supported the parent at FTM, court, treatment, other gatherings								
10.	Coached the parent on what to expect throughout the process								
Please provide additional comments regarding the parent's performance on these activities throughout the parent partner program. If you rated any of the above statements as "Always" or "Rarely" or "Never," please explain why									

Family being Mentored:

Using the scale below, mark the appropriate box to indicate your response for each item.							
		Significant Improvement	Some Improvement	Remained the Same	Decreased	Don't Know	
Pleas	se rate the parent's IMPROVEMENT ON THEIR	Improvement	Improvement			KIIOW	
1.	Relationship with people who are able to connect them with resources						
2.	Relationship with people who support their positive changes)						
3.	Level of communication with their DHS worker						
4.	Level of communication with attorney(s						
5.	Ability to advocate appropriately for themselves & family						
6.	Knowledge of what needs to be done for custody of their children						
7.	Ability to get to appointments on time (visitation, FTMs, counseling session, substance abuse treatment, etc.)						
8.	Ability to find community resources for their family						
9.	Knowledge of who to contact with needs or concerns regarding their case						
10.	Level of personal responsibility and accountability for their actions						
11.	Willingness to make changes						
plea	orated any of the above statements as "Signific se explain <u>why</u> below. Note that "Remained the ator was satisfactory to begin with.					d,"	

Parent Partner Program - Parent Feedback (EXIT)

Purpose:

• The purpose of this form is to receive feedback from the parent regarding their experiences in the Parent Partner program.

Who completes form?

- The parent should complete this form on their own. Due to potential biases, the Parent Partner should not be present when the parent is completed the form.
- If privacy is a concern, a parent can request an addressed-and-stamped envelope to mail the completed form back in to the Local Coordinator.

When is form to be completed?

- The form should be completed upon a parent exiting the program.
- Upon completion of this form it must be entered into the database within 30 days.

What to do with form?

• The Local Coordinator will keep the form in the parent's file once it has been completed.

How is the information used?

• The information is used to assess an individual's experiences with the Parent Partner program. It may also be used to identify the challenges of working with the parent, while also highlighting the strategies that were successful for a Parent Partner.

Where is this information kept after the family is no longer involved?

• Ten years following an individual's exiting the program, this form is destroyed.



PARENT PARTNER PROGRAM PARENT FEEDBACK FORM (EXIT)

This form is to be completed by **the parent** upon $\underline{\text{exit}}$ from the Parent Partner program.

• The parent should evaluate the quality of the statements from his or her perspective.

FACS ID#:

- There are TWO sections to this checklist; be sure to complete both.
- The completed form should be returned to the Local Coordinator.

Parent Partner:				Date:						
	Using the scale below, mark the appropriate box to indicate your response for each item.									
	osing me seale below, mark me ap	ргорпале	DOX 10 IIIu	icuic your rosp						
		Never	Rarely	Sometimes	Often	Always	My parent declined or did not participate (N/A)			
The	Parent Partner									
1.	Encouraged the parent to fulfill their case plan activities									
2.	Had regular face to face visits with the parent									
3.	Had other (email, phone, web) communication and contact with the									
4.	Advocated for parent for needed resources									
5.	Encouraged the parent									
6.	Connected the parent with community resources									
7.	Helped the parent connect with the community									
8.	Coached the parent on communication strategies									
9.	Supported the parent at FTM, court, treatment, other gatherings									
10.	Coached the parent on what to expect throughout the process									
Please provide additional comments regarding the parent's performance on these activities throughout the parent partner program. If you rated any of the above statements as "Always" or "Rarely" or "Never," please explain why										

Family being Mentored:

		Significant Improvement	Some Improvement	Remained the Same	Decreased	Don't Know
Plea	se rate the parent's IMPROVEMENT ON THEIR					
1.	Relationship with people who are able to connect them with resources					
2.	Relationship with people who support their positive changes)					
3.	Level of communication with their DHS worker					
4.	Level of communication with attorney(s					
5.	Ability to advocate appropriately for themselves & family					
6.	Knowledge of what needs to be done for custody of their children					
7.	Ability to get to appointments on time (visitation, FTMs, counseling session, substance abuse treatment, etc.)					
8.	Ability to find community resources for their family					
9.	Knowledge of who to contact with needs or concerns regarding their case					
10.	Level of personal responsibility and accountability for their actions					
11.	Willingness to make changes					
	se explain <u>why</u> below. Note that "Remained the <u>rator was satisfactory to begin with.</u>	e Same" could n	nean that no ch	ange was ne	eded, or the	

Parent Partner Monthly Activity Tracking Form

Purpose:

To track the individual activities of each Parent Partner to enable reporting site activity quarterly.

Who completes form?

• Each Parent Partner completes the form each month.

When is form to be completed?

• The form should be completed throughout the month following any activity with an assigned family or on a committee related to Parent Partners or Child Welfare. Upon completion of this form it must be entered into the database within 30 days.

Instructions for completing the form – Activities with each parent mentored

- Parent Partner may use one form per month and include all activities with all families; or they may choose to use one form for each family they are working with and combine the information for a monthly report to be turned in to the Local Coordinator.
- Other face-to-face contact column is to be used only if the contact does not fit another category listed on the form. For example, attending a FTM does not count as both — FTM and — Other face-to-face contact - just FTM.
- **Phone conversations** is to be used to record conversations with each family.
- **Text or e-mail** is to be used to record the separate conversations with each family.

Instructions for completing the form – Program activities

- Parent Partner should record participation in all meetings, trainings and other activities specific to Parent Partners and child welfare in general.
- Indicate if local, state, or service area.
- Describe participation—presenter, participant, guest, etc.
- NOTE: If you are recording individual families on separate Monthly Tracking Forms, be sure to fill out your program activities only ONCE on one of the forms.

What to do with form?

• The Local Coordinator will keep the form once it has been completed.

How is the information used?

The Local Coordinator uses the information to report quarterly site activity on standard reporting form to the state coordinator.

Where is this information kept after the family is no longer involved?

Ten years from the month the activities are recorded, this form is destroyed.



PARENT PARTNER - MONTHLY ACTIVITY TRACKING FORM

This form should be completed each month by the Parent Partner.

PP Name:	Month/Year:

ACTIVITIES WITH EACH PARENT MENTORED	Attended Removal Conference w/ family	Attended FTM	Supported at court	Attended other meeting related to family	Supported parent before and after counseling session	Helped parent access needed services	Supported parent before or after family interaction (visitation)	Had other (actual) face-to-face contact with family	Had phone conversation with family	Had text or email conversation with family related to their case
FAMILY NAME (First Name, Last Name Initial)										

PARENT PARTNER – MONTHLY ACTIVITY TRACKING FORM (Continued)

PARENT PARTNER PROGRAM ACTIVITIES	Committees related to child welfare	Child welfare new worker orientation	Community Partnerships for Protecting Children	Speaking engagements & program awareness	Other meetings, trainings and activities	Clinical and/or Coordination	State, Local or Service Area	Describe participation (Name Committee, Group, Organization, etc.)